Capital Area Human Services District Board Meeting Monday, November 5, 2012

Directors Present: Christy Burnett, Chair, Dana Carpenter, Ph.D., Gail Hurst, Vice Chair, Amy Betts, Kay Andrews, Becky Katz, Barbara Wilson, Denise Dugas, Stephanie Manson, and Victoria King

Directors Absent: Gary Spillman, Kathy D'Abor, Rev. Louis Askins, Jermaine Watson, Kristen Saucier, Sandi Record

CAHSD Executive Staff Member(s) Present: Jan Kasofsky, Ph.D., Executive Director

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
Approval of November 5, 2012 Consent Agenda and Approval of the Minutes for: October 1, 2012 *Global Executive Constraint *Monitoring Exec. Director Performance		Christy Burnett called the meeting to order at 3:03pm. Amy Betts made a motion to approve the October 1, 2012 minutes as written and to move the three Action items under Reports for the Chairman/Governance Policy Review by Direct Inspection/Board Business with the consent November 5, 2012 Agenda. The motion was seconded by Gail Hurst. There were no objections and the motion passed.	
*Communication and Support			
APHA Update	ive Director Dr. Kasofsky	APHA Update: Dr. Kasofsky reported that the integrated care presentation she gave at the APHA meeting in San Francisco went very well. While there she attended a psychiatric crisis meeting that is similar to what is done here with the MHERE. Dr. Kasofsky was asked to present next year on the psychiatric crisis management in the MHERE.	
CAHSD Annual Meeting		CAHSD Annual Meeting: All Board members are invited to attend the CAHSD Annual meeting on November 30 th in Room 200. The meeting will begin at 11:30am. Food is provided at no cost to attendees. Lt. Governor, Jay Dardenne is the guest speaker for the event. Certificates will be given to staff for 5 year increments of service. Mike Steinkamp's retirement celebration will follow the staff meeting.	Send Board members a reminder/ invitation

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
Family Road Award		Family Road Award: CAHSD has been nominated for a Family Road Award for Early Childhood Support and Services	
Adolescent Addiction Recovery Grant		Adolescent Addiction Recovery Grant: State Office OBH received a Federal grant for improving the treatment delivered to adolescents who have substance abuse problems thru local grant initiatives. Dr. Kasofsky reported that she, Vivian Gettys, Karen Pino and several other CAHSD staff completed the grant and submitted it timely. Appropriate staff will be trained in science based approaches to adolescents with substance abuse problems. This is not money in "the bank" but will provide important training for CAHSD staff. Dr. Kasofsky reported that CAHSD has a small contract in place with Tonja Myles who is a strong national and local advocate for Louisiana addiction treatment monies. T. Myles was instrumental in Louisiana receiving Access to Recovery funds from the Federal government. Dr. Kasofsky recently met with T. Myles and she has agreed to work on contract to provide outreach activities to increase referrals to CAHSD. She will have a program orientation on Friday. She will go through the admissions process at all of CAHSD units so that she can speak knowingly about what clients can expect when they come to CAHSD for services. CAHSD has been having a problem with receiving addiction referrals because many people don't know that CAHSD is still open due to misinformation in the community regarding the many closures. There has been a recent increase in referrals to Addiction Recovery Services due to the radio spots and internal staff visiting with judges and other referring agencies.	
West Feliciana High School Treatment Request		West Feliciana High School Treatment Request Update: Dr. Kasofsky reported that, as requested, clinic staff had been sent to the school but now West Feliciana has put the request on hold. Amy Betts will notify the Superintendent, who has been out much of the last three weeks due to a family member's illness, of the request being put on hold.	Amy Betts will notify the School Superintendent that the request has been put on hold.
Plaquemine Clinic Location		Plaquemine Clinic Location: Dr. Kasofsky explained to the Board that the goal is to move out of the current clinic location into the new location prior to the CARF survey on November 14-16 th . She	

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
		explained that there is a paper trail of ongoing efforts to improve the facility. Officially CAHSD can move in to the Public Health Unit beginning in December 2012. CAHSD staff will research relocating the Clinic prior to the December date so that CARF surveyors can visit the new location.	
West Baton Rouge		West Baton Rouge Update: A social worker has been hired to fill the vacancy in that public health unit. West Baton Rouge is funding this salary.	
CARF Survey		CARF Survey: The CARF survey is scheduled for November 14-16 th . Dr. Kasofsky feels that CAHSD is ready for the survey. K. Collier and CAHSD staff have done a thorough job preparing. Preparation has taken a massive amount of work for everyone and the agency is better for it. There was discussion regarding whether Board members will be interviewed. Dr. Kasofsky stated that because the Board is policy governance and CARF is strictly operations, Board members will not be interviewed.	
°		There was discussion regarding revisiting policies and making necessary changes. Dr. Kasofsky stated that she needs to bring priority goals from the Strategic Plan into the Ends Policy to the Board in January and it will be operationally focused. The number of providers is changing private providers have dropped out or are cash only business and the rates have been dropped twice since March. Dr. Kasofsky stated that the coroner who works at OLOL indicated to her that there has been a huge increase of CEC's due to the closure of a local private psychiatric hospital. Dr. Kasofsky's goal is ensuring treatment services are available in this community to treat the indigent as well as the Medicaid clients.	
Managed Care		Managed Care: Dr. Kasofsky stated that she would really like to show the Board what is budgeted monthly and provide a breakout of cost versus collections. Magellan's HER and billing system continues to be problematic. There are many factors CAHSD can't control in terms of collections that could be detrimental and leave CAHSD with a deficit. CAHSD continues to be the lead statewide in terms of the	

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
e		numbers of bills dropped and the percentage of collections received. CAHSD is across the board at about 12%, same as this time last year. With Medicaid it is possible to bill and collect back one year. At this time, CAHSD is unable to bill for private insurers because Clinical Advisor (Magellan's electronic health record) is not setup to do so. State office is aware of this problem which is statewide. Kay Andrews made the recommendation that the CAHSD attorney be contacted regarding the billing issues. Dr. Kasofsky stated that she would talk to the attorney regarding CAHSD falling short on collections because of the required system when we are a subcontractor of the Department of Health and Hospitals.	
		Dr. Kasofsky stated that there is going to be a meeting at CAHSD with all of the Executive Directors on November 27 th to discuss this issue. The meeting is for the Human Services Interagency Service Coordination and, according to statute; DHH has to meet with them on a monthly basis. There will be a meeting with Kathy Kliebert and Office of Behavioral Health. Also to be presented to the other Executive Directors is information from the CAHSD consultant who is streamlining internal processes. has hired a consultant who is doing a great job on identifying how CAHSD can streamline internal processes. The patient flow will be redesigned and CAHSD will change some of the reporting hierarchy promoted by Civil Service. At this time, CAHSD is the only player but if private providers come in and are successful, CAHSD will be gone unless CAHSD redesigns its internal processes. She assumes that the State would stop funding CAHSD if we are non-competitive with new providers. They are adamant that they want boards set up and that is why they are continuously moving to have districts. If budget cuts continue as they are and the State OBH continues to place burdensome processes and reporting requirements, in three or four years public services will be no longer. The private market will let the Governor know how much they are willing to absorb. CAHSD will continue to provide the best possible cost efficient services with the monies available. Dr. Kasofsky said very possibly CAHSD will eventually become a private company or it will have a private and a public, 501-3-C, side to it.	

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
		Since the last meeting CAHSD was given an incredible cut and if they follow through on it, there will probably be a layoff of 50-60 clinical staff, all social workers. She doesn't know if it will happen and she hasn't discussed it with staff, obviously, but part of having the consultant come in and see how to rearrange the process is so that the staff you have on board can continue to see the high case loads. Treatment is moving to a medication management model which is basically that clients come in and will be put on medication and they see a doctor. The social worker's have gone from being allowed to bill \$100 per session to about \$34 per session. The physician's billing rate has decreased too. Some services are at \$11.	
6		In New York, at the American Psychiatric meeting Dr. Kasofsky met a man from BlueCross/Blue Shield, MN who stated that Bruce Greenstein told him he should meet with Dr. Kasofsky. His company was hired by BlueCross/Blue Shield Louisiana to provide behavioral health brief interventions at the Baton Rouge Clinic. He will hire social workers to do brief interventions in a medical center and he wanted to know if he could refer the seriously mentally ill to CAHSD. Dr. Kasofsky told him that they could be referred if their insurance was accepted by CAHSD. These are the types of issues that the strategic plan will focus on: (1) How to make sure CAHSD is streamline and (2) that we are optimizing being on different panels and collecting through private insurance and (3) to make sure we are optimizing our billing and collections for the Medicaid clients.	
MHERE Update		MHERE Update: Dr. Kasofsky reported that she had a very good meeting with the hospitals, the coroner, physicians, and other people. They want a unit that can do both voluntary and involuntary commitments. It could be a respite center on one half and on the other half, would have people that were being committed. This setup may need two different licenses. They are looking to use the building in the present location but LSU thinks the building may need to be moved. Dr. Kasofsky stated that she is considering moving the building to this location if necessary. Dr. Kaiser, LSU, stated that he would research whether the State wanted it moved or will keep it in the present location.	

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
Misdemeanor Jail		Misdemeanor Jail: Dr. Kasofsky met with the DA, the EBR Sheriff, Baton Rouge Detox Unit and they are interested in opening something called a misdemeanor jail so that people who aren't violent offenders but also have mental health & substance abuse problems can have treatment provided inside the jail. The Sheriff is going to call the Sheriff in San Antonio who has experience working with a sobering center.	
Budget Update		There is nothing new to report other than what was previously discussed about possible cuts.	
Board Membership Update		The following Board members have been reconfirmed: Kay Andrews, Christy Burnett, Amy Betts, Gail Hurst and Sandi Record. Dr. Kasofsky reported that an extra member had been confirmed for Pointe Coupee and that she has made Boards and Commissions aware of their error. Dr. Kasofsky stated that she would like to schedule some time to meet with the new board members to discuss CAHSD services. The previous orientation was about Board processes. The new members will meet at 2:00pm prior to the 3:00pm December 3rd meeting.	
Reports from Chairman		The Executive Director monitoring process was explained. In November the Board receives the form, in December a group will look over and discuss the forms and other information listed. Most importantly, all of the policies are listed governing Dr. Kasofsky's actions as an Executive Director and includes the date each policy was reviewed by the Board and her signature attesting to the fact that she has stayed within those policies. In closed session in January, the nominated evaluation committee will meet with the Board without Dr. Kasofsky. The comments will then be shared with her and she will receive a copy of the composite comments. Sandi Record was responsible for the policy review and was unable to attend the meeting. Christy Burnett presented the attached review of the policy submitted by Sandi Record. Ms. Record's review stated that the policy was in compliance.	

TOPIC	RESPONSIBLE PERSON	DISCUSSION	FOLLOW-UP
Thank you letter to CAHSD Staff		The Board agreed to send the thank you letter written by Christy Burnett to CAHSD staff for service provided during Hurricane Isaac.	The letter will be put on CAHSD letterhead and distributed to CAHSD Staff
Policy Assignment		ED Succession, page 13 of 58, will be reviewed by Kay Andrews and presented at the next meeting.	Kay Andrews to present ED Succession at the next meeting.
Holiday Social		There was discussion regarding the Board Holiday Social and whether to have the event at the CAHSD campus or at a local restaurant. A decision was made to have the Holiday Social on January 7 th at Juban's @ 11:30am and will include the Board members and members of the Executive Management Team. Members attending the social are responsible for the cost of their own meal. The Board meeting will be immediately following at 1:30pm at CAHSD.	A reservation will be made for 1/7/13
Next Meeting	Christy Burnett	The next Board meeting will be held on December 5, 2012 @ 3:00p.m. at 4615 Government Street, Building 2, Baton Rouge, LA in Conference Room 200. New board member orientation at 2:00pm regarding CAHSD services.	